

Cancellation & Refund Policy

1. General Terms

This Cancellation and Refund Policy ("Policy") governs all tarot reading services ("Services") offered by **The Divine Deck** ("we," "our," or "us") through our official website www.thedivinedeck.in or any other authorized platform.

By booking a session, the client ("you" or "customer") acknowledges and agrees to the terms set forth herein.

2. Non-Cancellation and Non-Refundable Services

All tarot readings, consultations, and spiritual guidance sessions provided by *The Divine Deck* are personalized and energy-based.

Accordingly:

- Once a booking has been confirmed and payment has been processed, **no cancellations or refunds** shall be permitted under any circumstances.
 - Each reading involves preparation, energy alignment, and intuitive guidance unique to the client, and therefore cannot be revoked or reassigned.
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3. Rescheduling Policy

In exceptional cases, a client may request to **reschedule** a session, provided that:

- The request is made **at least 24 hours prior** to the scheduled appointment time; and
 - Rescheduling is subject to mutual availability and confirmation from *The Divine Deck*. Failure to provide timely notice will result in the session being considered completed.
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4. Missed or Delayed Sessions

If a client fails to attend the scheduled session or does not respond at the agreed time, the session shall be marked as **completed**, and **no refund or reschedule** will be granted.

In the unlikely event that *The Divine Deck* is unable to conduct a session due to unforeseen circumstances, the client will be notified, and a suitable alternative date or time will be offered.

5. Acceptance of Policy

By proceeding with a booking, you acknowledge that you have read, understood, and agreed to this Cancellation and Refund Policy.

6. Contact Information

For any clarification regarding this policy, you may contact us at:

 **Email:** [thedivinedeckbymeenakshi@gmail.com]

 **WhatsApp:** [6361551916]

 **Website:** www.thedivinedeck.in